



Lifeline Personal Emergency Response System

This is your Lifeline Personal Medical Emergency Response System. It is an easy-to-use medical alert system that lets you summon help any time of day or night – even if you can't speak. All you need to do is press your medical alert button, worn on a wristband or pendant and it will send an alert to one of our Evergreen nurses and they will respond. We ask that you wear these at all times in case of a medical emergency.

Frequently Asked Questions:

Q: Is it Waterproof?

A: Yes, it is water proof and can be worn in the shower or pool.

Q: How do I know it sent an alert?

A: A red light will appear on the front of the buttons; an alert will be sent to an Evergreen Nurse with your name and location.

Q: Will someone talk with me after I press the button?

A: No, it does not have two-way voice communication. An alert will be sent to an Evergreen Nurse with your name and location when you press the button. The nurse will call you 1st and if no answer they will go to the location.

Q: Do I need to replace the battery?

A: No, the buttons feature a long-lasting battery; we'll automatically replace it when needed.

Q: Does it work if I press it for a medical emergency off of the Evergreen Campus?

A: It will work anywhere indoors or outdoors on our 35 acres, but will not work off of campus. Please notify Resident & Guest services if you are leaving campus for over 24 hours and leave your alert button in your accommodation making sure to not store it near a radio or microwave.

Q: How do I replace a worn-out band or lanyard?

A: Resident and Guest Services can provide you with a replacement band or lanyard.

Q: What do I do if I lost my Lifeline Personal Emergency Response System?

A: You can request a replacement from Resident & Guest Services. Please note that there will be a \$150.00 replacement fee.