



Total Telehealth:

Medical care

- Urgent Care
- Men's Health
- Women's Health



Urgent care telehealth services

No one wants to go to work sick or take unnecessary time out of their day—and no business owner wants employees spreading their illness around the workplace. Still, when employees miss work, there's a real cost to your business, from lost productivity to the extra burden on coworkers who must pick up the slack.

The issue

Many employees utilize costly in-person services when telehealth is not only a less expensive option, but also produces the same results. Nearly **75% of all doctor, urgent care and ER visits are either unnecessary or could be handled safely and effectively over the phone or computer** – at a fraction of the cost, according to the American Medical Association.

Moreover, a year long study by Humana indicates medical outcomes with telehealth are just as good as, if not better than, in-person care.

The solution

While not meant to replace primary care, telehealth is ideal for many common illnesses and minor injuries. All the medical providers on our national team are board-certified, credentialed in accordance with NCQA guidelines, and average more than 17 years of relevant clinical experience.

Available 24/7/365, we ensure members get back to their regular routines quickly and easily. When clinically appropriate, providers may prescribe medications to a local pharmacy of the member's choice.

- Providers are available 24/7 to treat common illnesses & minor injuries
- Medications can be prescribed & sent to a local pharmacy same day
- Reduce the number of unnecessary trips to the ER or urgent care
- Deliver high-quality care with the touch of a button

Learn more: WalmartHealthVirtualCare.com

How it works

- Members log on to Walmart Health Virtual Care to request a video or phone (where permitted) visit.
- First-time patients are connected with a care coordinator for a quick intake and to ensure the video connection is working, if requested or required.
- Then, they connect with a healthcare provider who assesses their symptoms, recommends treatment and prescribes any needed medications.
- The entire process can be completed in as few as 15 minutes.