

WE CAN HELP

GET AND STAY CONNECTED



Seniors today are faced with a dilemma...

You didn't grow up during the era of technology using cellphones, computers and the internet, but now you depend on that technology. Along with the blessings of the tech world comes a learning curve.

We are here to help.

Brought to you by Parasol Alliance, **Tech@Home** provides premier personalized technology support for older adults in their home. Tech@Home helps people use technology to thrive by conducting tech classes, one-on-one tutoring and troubleshooting. Tech@Home is committed to being innovative, compassionate and responsive. Our goal is to share our expertise and passion to connect people with technology.

WE CAN HELP YOU:
connect with family & friends
monitor safety
play games
enhance mental & physical fitness
track health
learn new things
shop online
watch your finances
control appliances and lighting
read e-books
search for recipes
schedule appointments

FOR MORE
INFORMATION OR TO
REQUEST TECH HELP
stop by or call

**Resident and
Guest Services**
(920) 233-2340



(920) 233-2340
www.EvergreenOshkosh.com
1130 North Westfield Street
Oshkosh, WI 54902

Tech classes
Tutoring
Troubleshooting
& More!



www.EvergreenOshkosh.com

Evergreen's partnership with Tech@Home can help you stay up on the technology learning curve and keep you connected.

CONNECTING PEOPLE WITH TECHNOLOGY



Aging is a new stage of opportunity and learning.



Just a call away...



What Technology Do We Service?

- Cell phones/smart phones
- Desktop computers
- Laptop computers
- Printers
- iPad/iPod/tablet
- Digital health devices (FitBit or Apple Watch)
- Landline phone (Setting up voicemail and speed dial)
- Internet connection
- AppleTV/Netflix/Hulu or other streaming devices
- Smart TVs
- Spam/malware/virus prevention and cleanup

Connecting You with Technology

- One-on-one service appointments
- Technology support "office hours"
- Move in and transfer connection and set up
- Set up of new devices
- Monthly classes
- Information and how to guides on technology
- One-on-one Training on how to use personal devices

How to submit a support request:

Tech@Home support requests may be submitted through Resident and Guest Services by stopping by or calling (920) 233-2340.

Onsite Service Hours:

A Tech@Home representative will be at Evergreen weekly. Contact Resident and Guest Services at (920) 233-2340 for hours.

What Happens after a support request is submitted?

When you submit a support request through Resident and Guest Services, a Tech@Home representative will respond to your request during the next scheduled support hours.

If a request requires an appointment, a Tech@Home representative will work with you to schedule a time during regular onsite hours.

Support requests will be addressed in the order they were received.

**Technology is not just a tool.
It can give learners a voice that they may not have had before.**

~George Couros