

Employee Incidents – Nurse Guidelines Checklist

***Evergreen incident report form must be completed for every incident/injury.

Employee Incident/injury - Does not need medical treatment

Ex: minor injury, employee does not plan to seek medical attention or employee wanting to complete incident report for possibility of seeking medical treatment if injury worsens.

- 1) Have employee complete Employee Incident Report (first page)
- 2) Nurse to complete assessment (second page)
- 3) Notify Staff Education Coordinator of Incident (ext. 2134).
- 4) Send employee incident report to department Manager for follow-up.

Employee Incident/injury-Needs medical treatment or nurse questioning the need for medical attention

Ex: muscle strain/sprain, increased pain, decreased ROM, lacerations, etc.

- 1) Have employee complete Employee incident report (First page).
- 2) Nurse to complete assessment (second page).
- 3) Nurse to notify employee to call Tele comp Nurse. Provide employee number.
- 4) Employee will follow instructions that TELE comp health nurse gives and update nurse with what TELE comp health nurse instructs employee to do.
- 5) Send employee incident report to department Manager for follow-up.

Employee Exposure Incidents-Needs medical treatment

Ex: needlestick injuries, splashes into mucous membranes, bites that break skin

- 1) Have employee complete Employee incident report (First page).
- 2) Nurse to complete assessment (second page)
- 3) Nurse to notify employee to call Tele comp Nurse. Provide employee number.
- 4) Employee will follow instructions that TELE comp health nurse gives and update nurse with what TELE comp health nurse instructs employee to do.
- 5) Send employee incident report to department Manager for follow-up.
- 6) NOTE: All Exposures Incidents must be seen for medical treatment immediately to Occupational Health, Walk-in Clinic, or ER.

Emergency employee Incident/injury- Needs medical treatment

Ex: Heart Attack, stroke, uncontrolled bleeding, loss of consciousness, or the inability to take self to seek medical attention safely.

- 1) Call 911. Send employee to Aurora ED
- 2) Nurse to complete assessment part (second page)
- 3) Send employee incident report to department Manager for follow-up.
- 4) Manager to follow up and have employee complete incident report when able.

| Aurora Occupational Health | Aurora Urgent Care | Aurora Emergency Department |
|---------------------------------|---------------------------------|---------------------------------|
| 855 N Westhaven Dr, Oshkosh, WI | 855 N Westhaven Dr, Oshkosh, WI | 855 N Westhaven Dr, Oshkosh, WI |
| 54904 | 54904 | 54904 |
| Hours: Monday-Friday 8am-4pm | Hours: Monday- | Phone: (920) 456-6000 |
| Phone: (920) 303-8800 | Sunday 7am-7 pm. | |

Phone: (920) 303-8800



HAS PARTNERED WITH TELECOMPCARE FOR WORK INJURY REPORTING

IF YOU ARE INJURED AT WORK:

- **1. REPORT INJURY TO THE CHARGE NURSE**
- 2. CALL (866) 323-4227
- 3. PROVIDE EVERGREEN'S EMPLOYER TCC ACCOUNT NUMBER - 10839



Employee Incident Report Use this confidential report for any injury or property damage

incident.

| 1 2 | · · · · · · · · · · · · · · · · · · · | own words this portion of the incid | 1 / |
|--|--|---|--|
| Name (First and La Home Phone Num) Home Address: | | Date of Injury/Incident: Time of Injury/Incident: AM PM Unit/Area Injury/Incident Occurred: | Date Injury/Incident Reported: Who Did You Report Your Injury/Incident To: |
| Job Position: | Department: | Time Your Shift Started: | Who Is Your Manager: |
| For Shar | rps Injury, such as a r | needlestick, write the brand and typ | be of sharp involved in the incident. |
| 1. What were | you doing when the in | jury/incident occurred? | |
| 2. Describe in | detail how the injury/ | incident occurred. | |
| 5. Circle any o Lifting Maintenance | f the following activit Pushing of Equipment | ies you were performing when the in Pulling Twisting Cleaning of Equipment | ncident occurred: Reaching Carrying Other |
| | er people present whe | | /s |
| 7. Were you w | earing any personal p | rotective equipment? No Ye | s If so, what |
| | ne incident involved ec equipment: ed to cause the equipme | | Was it working correctly? Yes No |
| 9. What would | you suggest to preven | t this injury/incident? | |
| | | eatment of your injury? | |
| I verify that th | ne above statement is | s true and accurate. | |
| Emnl | oyee Signature | | Date |

***For an injury incident, call a nurse to complete an assessment immediately after filling out the above

Nurse Assessment:

| 1. | Review front of form for completion | | |
|----|---|--|--|
| 2. | When did the injury get reported to you? AM/PM | | |
| 3. | What body part/s was injured? | | |
| 4. | Overall employee assessment: What did the injury look like, Was the employee fatigued, impaired? | | |
| 5. | How did the employee tell you about how the injury occurred? | | |
| Nu | arse Intervention: | | |
| 1. | What did you do to treat the injury? | | |
| 2. | Did you send the injured person out for medical treatment? No If yes, where? | | |
| 3. | What action did you <u>immediately</u> take to prevent this injury from happening again? (i.e. taught a safety technique, removed a piece of equipment, fixed a piece of equipment, put a sign up, etc.) | | |
| 4. | Notify Staff Education Coordinator of incident (ext. 2134). Yes No | | |
| Nu | urse Signature: Time: Date: Time: | | |
| | **Upon nurse completing the assessment and intervention, give this report to the manager in the area where injury/incident occurred | | |

Give form to the manager ASAP if significant injury has occurred, if manager is available.

Employee Incident Report - Manager Follow-Up Meet with the employee and go to the accident/incident site Possibilities await to inspect area to complete this form Date of Incident: _____ Employee Involved: _____ **Manager Investigation:** 1. Where was the exact location where injury/incident occurred? 2. Circle how the injury or property damage occurred. □ Injury Fall from: _____ Slipped on: Caught in, under, or between ______ Exposure to: ______ Overexertion when: a) pushing/pulling ______ b) lifting/lowering ______ c) carrying/holding _____ Struck by: ______ Repetitive Motion_____ Other: _____ Property Damage Collision with: Fire Explosion Other: 3. Describe any information that you gathered in addition to the employee and nurse report for this incident 4. Why did the incident happen? *Circle all which apply* Environmental Causes Personal Causes a) **Improper or Defective Equipment** a) Bodily **Conditions** (Poorly maintained, broken, cracked, (Physical impairment; illness or fatigue; rough, slippery, worn equipment; emotional upset; intoxication) inappropriate personal protective equipment) b) Lack of Skill or Knowledge b) Location Hazard (Improperly trained; inexperienced; (Poor layout; congestion; insufficient space uninformed; unaware, etc.) for storage; poor lighting, slippery area, etc) c) Adequate skill or knowledge but c) **Poor Ergonomics** failure in execution (Heavy lifting: poor workstation design: (Chance-taking; unauthorized or unnecessary Excessive bending, twisting or reaching; use of equipment; failure to use safety devices Poor displays; inadequate tools) correctly; failure to do what should have been done d) Poor Housekeeping in the particular situation) (Improper piling or placing; spillage, d) Improper Apparel clutter, or breakage) (Failure to use PPE – eye, face, foot, hand, head, hearing, respiratory, etc.; loose clothing jewelry, e) Inadequate Safeguards (Lack of safety devices; unsafe design, footwear, etc.) Unguarded machinery; lack of safe work) e) Combative Behavior (Scratching, biting, hitting, striking out, kicking, etc.)

f) **Other** – Describe below

5. Comments:_____

Manager Intervention:

1. What should be done and by whom to prevent recurrence of this type of injury/incident? (Include target follow-updates) ______

Combative/Behavior-related incidents follow-up prompts:

- □ Approach/Re-approach utilized (let resident sleep in, come back at a later time if agitated, encourage employee to focus on resident needs/agitation instead of task)
- Diversion (encouraged employee to talk about certain topic/discussion during cares, decrease behavior by using family pictures, dolls, stuffed animals, etc.)
- Change of staff caring for resident
- Body language/Body positioning of caregiver (encourage employee to be at resident's level, not bending over them, encourage employee to position self on different side/position, reminded staff to not turn back to resident)
- □ Assessed for pain (encouraged pain medication)
- Evaluated medications
- Other ______

2. What action are you taking to make sure this is done? (Include target follow-up dates)

Manager's Signature

Date

Upon completion of all areas, send this form to the Staff Education Coordinator