

### Employee Incidents – Nurse Guidelines Checklist

### \*\*\*Evergreen incident report form must be completed for every incident/injury.

#### **Employee Incident/injury - Does not need medical treatment**

Ex: minor injury, employee does not plan to seek medical attention or employee wanting to complete incident report for possibility of seeking medical treatment if injury worsens.

- 1) Have employee complete Employee Incident Report (first page)
- 2) Nurse to complete assessment (second page)
- 3) Notify Staff Education Coordinator of Incident (ext. 2134).
- 4) Send employee incident report to department Manager for follow-up.

### **Employee Incident/injury-Needs medical treatment or nurse questioning the need for medical attention**

Ex: muscle strain/sprain, increased pain, decreased ROM, lacerations, etc.

- 1) Have employee complete Employee incident report (First page).
- 2) Nurse to complete assessment (second page).
- 3) Nurse to notify employee to call Tele comp Nurse. Provide employee number.
- 4) Employee will follow instructions that TELE comp health nurse gives and update nurse with what TELE comp health nurse instructs employee to do.
- 5) Send employee incident report to department Manager for follow-up.

### **Employee Exposure Incidents-Needs medical treatment**

Ex: needlestick injuries, splashes into mucous membranes, bites that break skin

- 1) Have employee complete Employee incident report (First page).
- 2) Nurse to complete assessment (second page)
- 3) Nurse to notify employee to call Tele comp Nurse. Provide employee number.
- 4) Employee will follow instructions that TELE comp health nurse gives and update nurse with what TELE comp health nurse instructs employee to do.
- 5) Send employee incident report to department Manager for follow-up.
- 6) NOTE: All Exposures Incidents must be seen for medical treatment immediately to Occupational Health, Walk-in Clinic, or ER.

### **Emergency employee Incident/injury- Needs medical treatment**

Ex: Heart Attack, stroke, uncontrolled bleeding, loss of consciousness, or the inability to take self to seek medical attention safely.

- 1) Call 911. Send employee to Aurora ED
- 2) Nurse to complete assessment part (second page)
- 3) Send employee incident report to department Manager for follow-up.
- 4) Manager to follow up and have employee complete incident report when able.

Aurora Occupational Health	Aurora Urgent Care	Aurora Emergency Department
855 N Westhaven Dr, Oshkosh, WI	855 N Westhaven Dr, Oshkosh, WI	855 N Westhaven Dr, Oshkosh, WI
54904	54904	54904
Hours: Monday-Friday 8am-4pm	Hours: Monday-	Phone: (920) 456-6000
Phone: (920) 303-8800	Sunday 7am-7 pm.	

Phone: (920) 303-8800



# HAS PARTNERED WITH TELECOMPCARE FOR WORK INJURY REPORTING

### IF YOU ARE INJURED AT WORK:

- **1. REPORT INJURY TO THE CHARGE NURSE**
- 2. CALL (866) 323-4227
- 3. PROVIDE EVERGREEN'S EMPLOYER TCC ACCOUNT NUMBER - 10839



## *Employee Incident Report* Use this confidential report for any injury or property damage

incident.

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Name (First and La Home Phone Num) Home Address:		Date of Injury/Incident: Time of Injury/Incident: AM PM Unit/Area Injury/Incident Occurred:	Date Injury/Incident Reported: Who Did You Report Your Injury/Incident To:
Job Position:	Department:	Time Your Shift Started:	Who Is Your Manager:
For Shar	rps Injury, such as a r	needlestick, write the brand and typ	be of sharp involved in the incident.
1. What were	you doing when the in	jury/incident occurred?	
2. Describe in	detail how the injury/	incident occurred.	
5. Circle any o Lifting Maintenance	<b>f the following activit</b> Pushing of Equipment	<b>ies you were performing when the in</b> Pulling Twisting Cleaning of Equipment	ncident occurred: Reaching Carrying Other
	er people present whe		/s
7. Were you w	earing any personal p	rotective equipment? No Ye	s If so, what
	ne incident involved ec equipment: ed to cause the equipme		Was it working correctly? Yes No
9. What would	you suggest to preven	t this injury/incident?	
		eatment of your injury?	
I verify that th	ne above statement is	s true and accurate.	
Emnl	oyee Signature		Date

\*\*\*For an injury incident, call a nurse to complete an assessment immediately after filling out the above

### Nurse Assessment:

1.	Review front of form for completion		
2.	When did the injury get reported to you? AM/PM		
3.	What body part/s was injured?		
4.	Overall employee assessment: What did the injury look like, Was the employee fatigued, impaired?		
5.	How did the employee tell you about how the injury occurred?		
Nu	arse Intervention:		
1.	What did you do to treat the injury?		
2.	Did you send the injured person out for medical treatment?  No    If yes, where?		
3.	What action did you <u>immediately</u> take to prevent this injury from happening again? ( i.e. taught a safety technique, removed a piece of equipment, fixed a piece of equipment, put a sign up, etc.)		
4.	Notify Staff Education Coordinator of incident (ext. 2134). Yes No		
Nu	urse Signature: Time: Date: Time:		
	<b>**Upon nurse completing the assessment and intervention,</b> give this report to the manager in the area where injury/incident occurred		

Give form to the manager ASAP if significant injury has occurred, if manager is available.

**Employee Incident Report - Manager Follow-Up** Meet with the employee and go to the accident/incident site Possibilities await to inspect area to complete this form Date of Incident: \_\_\_\_\_ Employee Involved: \_\_\_\_\_ **Manager Investigation:** 1. Where was the exact location where injury/incident occurred? 2. Circle how the injury or property damage occurred. □ Injury Fall from: \_\_\_\_\_ Slipped on: Caught in, under, or between \_\_\_\_\_\_ Exposure to: \_\_\_\_\_\_ Overexertion when: a) pushing/pulling \_\_\_\_\_\_ b) lifting/lowering \_\_\_\_\_\_ c) carrying/holding \_\_\_\_\_ Struck by: \_\_\_\_\_\_ Repetitive Motion\_\_\_\_\_ Other: \_\_\_\_\_ Property Damage Collision with: Fire Explosion Other: 3. Describe any information that you gathered in addition to the employee and nurse report for this incident 4. Why did the incident happen? *Circle all which apply* Environmental Causes Personal Causes a) **Improper or Defective Equipment** a) Bodily **Conditions** (Poorly maintained, broken, cracked, (Physical impairment; illness or fatigue; rough, slippery, worn equipment; emotional upset; intoxication) inappropriate personal protective equipment) b) Lack of Skill or Knowledge b) Location Hazard (Improperly trained; inexperienced; (Poor layout; congestion; insufficient space uninformed; unaware, etc.) for storage; poor lighting, slippery area, etc) c) Adequate skill or knowledge but c) **Poor Ergonomics** failure in execution (Heavy lifting: poor workstation design: (Chance-taking; unauthorized or unnecessary Excessive bending, twisting or reaching; use of equipment; failure to use safety devices Poor displays; inadequate tools) correctly; failure to do what should have been done d) Poor Housekeeping in the particular situation) (Improper piling or placing; spillage, d) Improper Apparel clutter, or breakage) (Failure to use PPE – eye, face, foot, hand, head, hearing, respiratory, etc.; loose clothing jewelry, e) Inadequate Safeguards (Lack of safety devices; unsafe design, footwear, etc.) Unguarded machinery; lack of safe work) e) Combative Behavior (Scratching, biting, hitting, striking out, kicking, etc.)

f) **Other** – Describe below

5. Comments:\_\_\_\_\_

#### Manager Intervention:

1. What should be done and by whom to prevent recurrence of this type of injury/incident? (Include target follow-updates) \_\_\_\_\_\_

Combative/Behavior-related incidents follow-up prompts:

- □ Approach/Re-approach utilized (let resident sleep in, come back at a later time if agitated, encourage employee to focus on resident needs/agitation instead of task)
- Diversion (encouraged employee to talk about certain topic/discussion during cares, decrease behavior by using family pictures, dolls, stuffed animals, etc.)
- Change of staff caring for resident
- Body language/Body positioning of caregiver (encourage employee to be at resident's level, not bending over them, encourage employee to position self on different side/position, reminded staff to not turn back to resident)
- □ Assessed for pain (encouraged pain medication)
- Evaluated medications
- Other \_\_\_\_\_\_

2. What action are you taking to make sure this is done? (Include target follow-up dates)

Manager's Signature

Date

Upon completion of all areas, send this form to the Staff Education Coordinator