

Dear Families,

This week two staff members and one resident on the Evergreen campus have tested positive for COVID-19. We are following guidance issued by public health and the CDC to safely manage the situation. People who have come into contact with the person have been notified.

Due to these positive tests, **visitation on Garden Heights & Manorview is suspended until further notice.** Please share this important visitation information with friends and family who may plan to visit Evergreen.

All Assisted Living staff and residents have been tested and ongoing testing will continue per state guidelines.

Staff will also continue to complete symptom screening before each shift and we are following state guidance for on-going testing. Staff impacted by COVID-19 are following quarantine guidelines and will return to work when they are cleared by Evergreen's Infection Control Preventionist and Employee Health Nurse.

While we strive for transparency in everything we do, please remember that we are bound by federal guidelines under the Health Insurance Portability and Accountability Act (HIPAA), which protects the privacy of our residents and staff. We are following all established federal laws in notifying families of any change in medical condition. As always, our residents and staff remain our first priority.

We continue to monitor COVID case numbers in Winnebago County and are seeing an uptick in positive cases. Our residents and staff remain our first priority and we're grateful for your support and understanding as we continue to navigate the ever changing conditions.

For more information regarding Evergreen's COVID-19 response, please visit our website at [www.EvergreenOshkosh.com](http://www.EvergreenOshkosh.com). Thank you for continuing to trust us with the care of your loved one.

Stay well,

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