



## **CarePoint Personal Emergency Response System**

This is your CarePoint Personal Emergency Response System. CarePoint is an easy-to-use medical alert system that lets you summon help any time of day or night – even if you can't speak. All you need to do is press your medical alert button, worn on a wristband or pendant and it will send an alert to one of our Evergreen nurses and they will respond. We ask that you wear these at all times in case of a medical emergency.

### **Frequently Asked Questions:**

**Q: Is CarePoint Waterproof?**

**A:** Yes your CarePoint is water proof and can be worn in the shower or pool.

**Q: How do I know it sent an alert?**

**A:** A red light will appear on the front of the buttons; an alert will be sent to an Evergreen Nurse with your name and location.

**Q: Will someone talk with me after I press the button?**

**A:** No, your CarePoint does not have two-way voice communication. An alert will be sent to an Evergreen Nurse with your name and location when you press the button.

**Q: Do I need to replace the battery?**

**A:** No, the buttons feature a long-lasting battery; we'll automatically replace it when needed.

**Q: Does my pendant work if I press it for a medical emergency off of the Evergreen Campus?**

**A:** Your CarePoint will work anywhere indoors or outdoors on our 35 acres, but will not work off of campus.

**Q: How do I replace a worn out band or lanyard for my CarePoint?**

**A:** Resident and Guest Services can provide you with a replacement band or lanyard for your CarePoint.

**Q: What do I do if I lost my CarePoint?**

**A:** You can request a replacement CarePoint from Resident & Guest Services. Please note that there will be a \$125.00 replacement fee.