

Evergreen

COVID-19 Frequently Asked Questions

What is Coronavirus?

Coronaviruses are a large family of viruses that can cause illness in people and animals. Human coronaviruses are common throughout the world. Some human coronaviruses were identified many years ago and others more recently. Human coronaviruses commonly cause mild to moderate illness in people worldwide.

Recently, a new strain of human coronavirus emerged, COVID-19. Illnesses associated with this virus were first reported in Wuhan, China, in December 2019.

How does Coronavirus spread?

COVID-19 is spread to others mainly through an infected person's cough or sneeze. This is similar to how influenza is spread. The virus is found in droplets from the throat and nose. When someone coughs or sneezes, other people near them can breathe in those droplets. The virus can also spread when someone touches an object with the virus on it. If that person touches their mouth, face or eyes, the virus can make them sick.

What precautions has Evergreen taken?

As response to COVID-19 Evergreen has done the following:

- Evergreen is monitoring CDC and Public Health websites several times a day for updates and discussing issues with Oshkosh Public Health as needed.
- Policies have been reviewed and updated per Evergreen's infection control nurse and medical director to include Covid-19 and outbreak plans have been put into place.
- Admissions will continue under heightened screening precautions.
- Sanitizing of common areas, e.g. halls and lounges has increased to four times per day.
- Daily screening of staff including temperature and signs and symptoms of illness.

- Screening Kiosks in place at Door 1 & Door 2 for visitors and family coming to Evergreen.
- Social distancing practices have been implemented for activities, events and all small group and fitness activities.
- Utilization of the Fitness & Aquatic Center has been restricted to independent residents only.
- Fitness equipment has been moved to each living option to allow residents to continue exercise.
- All entry doors with the exception of the main entrance (door 1) Courtyard entrance (door 2) and Manor South patio entrance will remain locked until further notice to help stream line traffic through the building.
- All assisted living and health center residents are having their temperatures taken twice per day and are being monitored closely for any respiratory signs and symptoms.
- Independent residents are self-screening regularly at the kiosks located at the main entrance (door 1) Courtyard entrance (door 2)
- All Residents are practicing social distancing when dining and during small group activities.
- Staff & Residents are wearing masks to help prevent possible spread.

How can I help prevent the spread of COVID-19?

- Wash your hands often with soap and water for at least 20 seconds, especially before eating and after going to the bathroom, blowing your nose, coughing, or sneezing.
- If you do not have soap and water, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick or experiencing any of the following symptoms: fever, cough, or shortness of breath.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe

Can I visit Evergreen?

Visitation policies and procedures for our Creeview Health Center & Assisted living may change often. We recommend that you check our home page for the most up to date visitation information. We understand that connecting with family members and friends is incredibly important, and if we cannot hold in person visits we recommend residents connect virtually.

Independent resident visitors:

If residents choose to invite guests to Evergreen, we ask that you and they take extra precautions to keep yourself and the rest of the Evergreen community safe and healthy. In addition to **required masks**, this includes:

- Making sure all guests/visitors are screening at the kiosks as they enter
- No visitors under the age of 18
- Visiting with guests in residents accommodation or in outdoor spaces where you can practice appropriate physical distancing
- Notify Evergreen immediately if you become aware of any contact with COVID

How can I connect with my loved one?

We recommend handwritten letters, Skype, Zoom, social media, text, and telephone. In addition a new feature has been added to our website, www.EvergreenOshkosh.com. Simply click on Send a Greeting in the upper right hand corner, write your message and submit. A staff member will deliver your message directly to your loved one. Window visits may also be arranged upon request.

What should I do if I feel sick?

Stay home if you are sick and notify Evergreen immediately of changes in cough, sore throat, temperature, or if you've had contact with someone diagnosed with COVID - 19 in last 14 days.

Notify Evergreen immediately if a visitor has symptoms of respiratory infection within 14 days of visiting and where they were on the campus.

Can I drop off items for my loved one?

Creekview Health Center – We ask that you only drop off essential items only at this time. Homemade food items will not be accepted. Items may be dropped off at Door 4 during regular business hours for residents in the Creekview Health Center. Please make sure that items are labeled with the following: resident name, date and time that they are dropped off.

Assisted Living Garden Building - We ask that you only drop off essential items only at this time. Homemade food items will not be accepted. Items may be dropped off at the Main Entrance Vestibule Table (door 1) during regular business hours. Please make sure that items are labeled with the following: resident name, date and time that they are dropped off.

Independent Living - Items may be dropped off at Resident & Guest Services (door 1) during regular business hours for independent. Please make sure that items are labeled with the following: resident name, date and time that they are dropped off.

Where can I go for more information?

For all Evergreen related updates, visit: www.EvergreenOshkosh.com

For the latest and most up to date information on Covid-19 please visit:

- <https://www.cdc.gov/coronavirus/index.html>
- <https://www.dhs.wisconsin.gov/disease/covid-19.htm>

For Information about the COVID-19 Vaccine please visit:

Leading Age Wisconsin

- <https://leadingagewi.org/media/92911/qa-covid-19-vaccine-for-paltc-patients-family-member-and-staff--12-1-20-final.pdf>

CDC

- <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/faq.html>
- <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/vaccine-benefits.html>
- <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety.html>
- <https://www.cdc.gov/vaccines/covid-19/covid19-vaccination-guidance.html>