



November 4, 2020

Dear Families,

We currently have three staff members who have worked on Garden Heights and Manor View who have tested positive for COVID-19. All residents were tested Monday, November 2, and two results were positive. We continue to follow guidance issued by public health and the CDC to safely manage the situation. Individuals who have come into contact with the people who tested positive have been notified. Staff testing and symptom screening as well as resident will continue per guidance.

At this time, visitation is suspended until further notice. Moving forward, residents will be dining in their accommodations and all group activities have been canceled. We will regularly re-assess the situation and resume regular activities and visitation as soon as possible.

While we strive for transparency in everything we do, please remember that we are bound by federal guidelines under the Health Insurance Portability and Accountability Act (HIPAA), which protects the privacy of our residents and staff. We are following all established federal laws in notifying families of any change in medical condition. As always, our residents and staff remain our first priority.

Please check our website at www.EvergreenOshhkosh.com for ongoing updates. Thank you for continuing to trust us with the care of your loved one.

Stay well,

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