



November 19, 2020

Dear Families,

Last week there were three staff members on the Evergreen campus that tested positive for COVID-19. In total, seven staff are off and quarantined with COVID, however, everyone is Assisted Living is currently negative. We continue to follow guidance issued by public health and the CDC to safely manage the situation which includes testing two times each week as well as symptom screening prior to each shift.

Both residents who had been positive for COVID have recovered and all resident tests have come back negative this week. Residents will be tested again on Monday, November 23<sup>rd</sup>.

If residents choose to leave campus this holiday season they will be placed on a 14-day isolation period when they return. While we understand holiday celebrations are wonderful times for families to gather, we are encouraging our residents to remain on campus this year in an effort to keep the rest of the Evergreen community safe and healthy.

At this time, visitation remains suspended until further notice due to the high positivity rate in Winnebago County. We will re-assess the situation weekly and resume regular activities and visitation as soon as possible.

Thank you for continuing to trust us with the care of your loved one. We are grateful for your support as we continue to navigate the ever changing conditions. Please check our website at [www.EvergreenOshkosh.com](http://www.EvergreenOshkosh.com) for ongoing updates.

Stay well,

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