

Dear Families,

All staff and residents in Assisted Living are currently COVID-19 negative. Staff and Resident testing will continue as symptoms occur. Staff who also work in the Health Center will be tested twice per week per state guidance.

Visitation for all Assisted Living residents will resume effective immediately, however, please remember policies and procedures may change at any moment as numbers fluctuate. Please call (920) 233-2340 to schedule your visit and keep in mind the following:

- Visits are scheduled Monday – Friday between 9 am – 5 pm in one hour time frames, please do not extend your visits so that all of our residents can enjoy the company of loved ones
- If you are coming from out-of-state, please let us know ahead of time.
- Per Winnebago Public Health, homemade food is not permitted at this time
- Please drop all groceries and care packages at door 1 for sanitization, do not deliver items when visiting
- Please be aware of situations away from Evergreen such as large group events that may put you at risk and consider not visiting for 14 days if appropriate
- Wearing masks by both resident and visitor is required during visits
- No pets are allowed at this time
- Staff must escort you to and from your visit
- If a designee is no longer able visit, please contact Stacey Lichtensteiger

Please check our website at www.EvergreenOshhkosh.com for ongoing updates.

Thank you for your patience and understand as we continue to navigate this process. We appreciate your support and for continuing to trust us with the care of your loved one.

Stay well,

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