

Dear Families,

We do not have any known cases of COVID-19 on our campus at this time. Thank you for your continued support as we remain diligent.

We are continuing to follow the guidance that has been developed and determined by The Department of Public Health and Bureau of Quality Assurance for Nursing Homes for safer visitation. While we understand the current circumstances are not ideal, we have very little say in regards to in how the visits for the nursing home are designed. We appreciate your patience and understating as we move forward.

Please also keep in mind the following:

- There will be **no visits on Monday September 7, 2020** due to the Labor Day holiday
- Do not come early for your visit as staff must be scheduled to monitor visits and cannot adjust the time frames
- Masks are required when visiting
- Encourage your loved one to wear their mask as much as possible when they are out of their personal accommodation
- Be aware of situations away from Evergreen that may put you at risk such as large group gatherings such as weddings or family reunions and do not visit for 14 days if appropriate
- No pets are allowed at this time
- If a designee is no longer able visit, please contact Kristin Kluz
- Visits must be contained to designated areas and will be monitored by staff
- Policies and procedures may change as the state numbers fluctuate
- To schedule a visit, please call Kristin Kluz at 237-6214 or email [kkluz@EvergreenOshkosh.com](mailto:kkluz@EvergreenOshkosh.com).

Thank you for continuing to trust us with the care of your loved one.

Stay well,

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