

August 19, 2020

Dear Families,

Safer Visitation continues and we have settled into the new process well. Residents are thrilled to have visitors and we appreciate all you are doing to help us stay safe and make visits possible. If you are coming from out-of-state, please let us know ahead of time. We are not allowing visits from some locations at this time.

Moving forward, we will only be scheduling one family visit per resident per week so that every resident has the opportunity to schedule a visit. Slots are limited and we appreciate your patience and understanding with scheduling. If you are coming for a window visit in the Courtyard and there are already people visiting in the space, please do not enter and come back another time.

Please also keep in mind the following:

- Do not come early for your visit as staff must be scheduled to monitor visits and cannot adjust the time frames
- Masks are required when visiting
- Encourage your loved one to wear their mask as much as possible when they are out of their personal accommodation
- Be aware of situations away from Evergreen that may put you at risk such as large group gatherings such as weddings or family reunions and do not visit for 14 days if appropriate
- No pets are allowed at this time
- If a designee is no longer able visit, please contact Kristin Kluz
- Visits must be contained to designated areas and will be monitored by staff
- Policies and procedures may change as the state numbers fluctuate
- To schedule a visit, please call Kristin Kluz at 237-6214 or email kkluz@EvergreenOshkosh.com.

Thank you for continuing to trust us with the care of your loved one.

Stay well,

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