

COVID-19 Frequently Asked Questions

What is Coronavirus?

Coronaviruses are a large family of viruses that can cause illness in people and animals. Human coronaviruses are common throughout the world. Some human coronaviruses were identified many years ago and others more recently. Human coronaviruses commonly cause mild to moderate illness in people worldwide.

Recently, a new strain of human coronavirus emerged, COVID-19. Illnesses associated with this virus were first reported in Wuhan, China, in December 2019.

How does Coronavirus spread?

COVID-19 is spread to others mainly through an infected person's cough or sneeze. This is similar to how influenza is spread. The virus is found in droplets from the throat and nose. When someone coughs or sneezes, other people near them can breathe in those droplets. The virus can also spread when someone touches an object with the virus on it. If that person touches their mouth, face or eyes, the virus can make them sick.

What precautions has Evergreen taken?

As response to COVID-19 Evergreen has done the following:

- Evergreen is monitoring CDC and Public Health websites several times a day for updates and discussing issues with Oshkosh Public Health as needed.
- Policies have been updated to include Covid-19 and outbreak plans have been put into place.
- All visitors have been restricted from visiting the Evergreen health center (Creekview North and South) and assisted living (Garden Building and Sharehaven) until further notice. Immediate family and durable power of attorney who need to visit for urgent medical necessity will be allowed access.
- Admissions will continue under heightened screening precautions.
- Screening including temperature and signs and symptoms of illness is in place for staff, visitors and family coming to Evergreen.
- All outside activities and events have been cancelled until further notice.

- Utilization of the Fitness Center & Aquatic Center by individuals other than residents has been suspended until further notice.
- Fitness equipment has been moved to each living option to allow residents to continue exercise.
- All entry doors with the exception of the main entrance (door 1) Courtyard entrance (door 2) and Manor South patio entrance will remain locked until further notice to help stream line traffic through the building.
- All assisted living and health center residents are having their temperatures taken twice per day and are being monitored closely for any respiratory signs and symptoms.
- Residents in assisted living and the health center are practicing social distancing when dining and during small group activities.
- Window visits can be arranged.

How can I help prevent the spread of COVID-19?

- Wash your hands often with soap and water for at least 20 seconds, especially before eating and after going to the bathroom, blowing your nose, coughing, or sneezing.
- If you do not have soap and water, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick or experiencing any of the following symptoms: fever, cough, or shortness of breath.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe

Can I visit Evergreen?

To protect your own health and the health of others, we strongly discourage guests from visiting the Evergreen campus at this time. We understand that connecting with family members and friends is incredibly important, and we recommend residents connect virtually (through Skype, social media, text, and telephone)

How can I make inquiries about my loved one?

Please visit our website at www.EvergreenOshkosh.com. Scroll to the bottom of the homepage and fill out and submit the form titled, 'Find out more!'

Can I drop off items for my loved one?

Yes! Items may be dropped off at Resident & Guest Services (door 1) during regular business hours for independent and assisted living residents and Creekview Center (door4) for residents living in the health center.

Where can I go for more information?

For all Evergreen related updates, visit: www.EvergreenOshkosh.com

For the latest and most up to date information on Covid-19 please visit:

<https://www.cdc.gov/coronavirus/index.html>

<https://www.dhs.wisconsin.gov/disease/covid-19.htm>